

## THE EXTRAORDINARY COACH



### DESCRIPTION

*The Extraordinary Coach* workshop takes a strengths-based approach to improving coaching skills. It focuses on what extraordinary coaches do well; building more trusting coaching relationships and facilitating powerful conversations that promote action. The workshop provides participants with the coaching insights, feedback, and critical skills they need to become extraordinary coaches.

### FORMAT

A one-day interactive, instructor-led, skills training, assessment and development planning experience that utilises behaviour modelling with real-time demonstrations and video. It guides participants through a structured process with the tools they need to create personal coaching development plans.

### TARGET GROUP

This workshop is designed for anyone in the organisation who coaches others as part of their job responsibilities. It is appropriate for managers and senior leaders, as well as employees who play an internal consulting/coaching role to others.

### PROGRAM TOPICS

- The Business Case for Coaching
- The Coaching Relationship
- The Coaching Conversation
- Providing Helpful Feedback
- Putting It All Together
- Developing Yourself as a Coach
- The Coach's Toolkit

### BENEFITS

By the end of the workshop, you will:

- Understand the objectives of on-the-job coaching and the impact of extraordinary coaches.
- Know the key attributes of great coaches, what they do, and how they do it.
- Understand the elements that drive each coaching conversation and a process for holding those conversations.
- Receive and interpret a personal coaching feedback report and decide how it can immediately be used to improve results.
- Know how to use peer coaching and a unique coaching cross-training approach to construct a development plan.



**F**rame the Conversation

**U**nderstand the Current State

**E**xplore the Desired State

**L**ay Out a Success Plan

**HELPING GOOD LEADERS BECOME GREAT COACHES**