

A systems approach to the Management Work of Planning, Organising, Leading & Controlling

### BETTER MANAGERS = BETTER RESULTS

# LOUIS ALLEN'S POLC FOR FRONTLINE LEADERS



#### BENEFITS

- Speaking a common management language
- Increased self-awareness in relation to effective management leadership behaviours
- Increased understanding of all the planning, organising, leading and controlling concepts & principles
- Ability to apply a systems approach to management work
- Practical application

#### DESCRIPTION

*Louis Allen's POLC for Frontline Leaders Program* provides an overview and understanding of the role of the management leader and adopting a systems approach to the Management Work of Planning, Organising, Leading, and Controlling. A key focus is placed on creating understanding of the critical Management Principles that forms the foundation for effective management leadership behaviours. In addition, it provides the tools to effectively apply the knowledge within their respective working environments.

#### FORMAT

Louis Allen's POLC for Frontline Leaders Program is a 3-day interactive, instructor-led, learning experience, followed by a 12-week on-the-job project assignment with coaching support and assessment.

#### **TARGET GROUP**

This program is intended for frontline leaders (team leaders/supervisors), junior managers and/or individuals earmarked for frontline leadership positions.

#### **PROGRAM TOPICS**

- Understanding the Concept of a Management Leader
- Effective Management Leadership Behaviours
- Self-Awareness & My Role as an Effective Management Leader
- Understanding Management as a System
- Planning, Organising, Leading & Controlling Activities
- Applying the POLC Concepts & Principles in Practice
- Problem-Solving, Solution Development & Action Planning



## **TIMELESS MANAGEMENT LEADERSHIP PRINCIPLES & PRACTICES**